

EHDI Services System Provider Strategies

This section includes specific strategies for the different providers providing services to children in the EHDI Follow-up system and their families. Some of the strategies are aimed at working with families or fellow providers, while others are aimed at increasing your own knowledge and comfort concerning the genetics referral.

Actions for EHDI Follow-up Staff

Actions for Pediatric Audiologists

1. At the time of confirmation of hearing loss:
 - a. offer the family a genetic referral
 - b. give the family a brochure on genetics and hearing loss
 - c. provide the family with contact information for local genetic services
 - d. include a prompt to remind you to offer a genetic referral in your standard office visit planner or patient chart
2. At the time of hearing aid fitting:
 - a. Ask the family if they have had a genetic consultation
 - b. Offer the family a genetic referral
 - c. Give the family a brochure on genetics and hearing loss
 - d. Provide the family with contact information for local genetic services
 - e. include a prompt to remind you to offer a genetic referral in your standard office visit planner or patient chart
3. At the time of follow-up visits
 - a. Ask the family if they have had a genetic consultation
 - b. Offer the family a genetic referral
 - c. Give the family a brochure on genetics and hearing loss
 - d. Provide the family with contact information for local genetic services
 - e. include a prompt to remind you to offer a genetic referral in your standard office visit planner or patient chart
4. Increase your knowledge of genetics and hearing loss and comfort in referring to genetic services. View the web-based module on how, why, when to refer for genetic services. (Region4genetics.org)
5. Be prepared to respond to questions families may have about the importance of a genetic consultation for a family who has a child with a permanent hearing loss.
 - a. View the frequently asked questions "FAQs" on the Region 4 website.
 - b. Provide the family with the URL to the FAQs or print out a hard copy for the family to take with them.

Actions for the Ear, Nose & Throat Specialist (ENT)

1. At the time of Medical Clearance
 - a. offer the family a genetic referral
 - b. give the family a brochure on genetics and hearing loss
 - c. provide the family with contact information for local genetic services
 - d. include a prompt to remind you to offer a genetic referral as part of the medical work-up for sensori-neural hearing loss.
 - e. Include a prompt to offer a genetic referral on your standard office visit planner or patient chart
2. At the time follow-up visits
 - a. Ask the family if they have had a genetic consultation
 - b. Offer the family a genetic referral
 - c. Give the family a brochure on genetics and hearing loss
 - d. Provide the family with contact information for local genetic services
 - e. include a prompt to remind you to offer a genetic referral in your standard office visit planner or patient chart
3. Increase your knowledge of genetics and hearing loss and comfort in referring to genetic services. View the web-based module on how, why, when to refer for genetic services. (Region4genetics.org)
4. Be prepared to respond to questions families may have about the importance of a genetic consultation for a family who has a child with a permanent hearing loss.
 - a. View the frequently asked questions "FAQs" on the Region 4 website.
 - b. Provide the family with the URL to the FAQs or print out a hard copy for the family to take with them.

Actions for the Otologist

1. At the time of Medical Clearance
 - a. offer the family a genetic referral
 - b. give the family a brochure on genetics and hearing loss
 - c. provide the family with contact information for local genetic services
 - d. include a prompt to remind you to offer a genetic referral as part of the medical work-up for sensori-neural hearing loss.
 - e. Include a prompt to offer a genetic referral on your standard office visit planner or patient chart
2. At the time follow-up visits
 - a. Ask the family if they have had a genetic consultation
 - b. Offer the family a genetic referral
 - c. Give the family a brochure on genetics and hearing loss
 - d. Provide the family with contact information for local genetic services
 - e. include a prompt to remind you to offer a genetic referral in your standard office visit planner or patient chart
3. Increase your knowledge of genetics and hearing loss and comfort in referring to genetic services. View the web-based module on how, why, when to refer for genetic services. (Region4genetics.org)
4. Be prepared to respond to questions families may have about the importance of a genetic consultation for a family who has a child with a permanent hearing loss.
 - a. View the frequently asked questions "FAQs" on the Region 4 website.
 - b. Provide the family with the URL to the FAQs or print out a hard copy for the family to take with them.

Actions for the Primary Care Provider/Pediatrician/Family Practitioner

1. At the time of Routine Health Screenings
 - a. Ask the family if they have had a genetic consultation
 - b. offer the family a genetic referral
 - c. give the family a brochure on genetics and hearing loss
 - d. provide the family with contact information for local genetic services
 - e. Include a prompt to offer a genetic referral on your standard well-baby visit planner, office visit planner or patient chart
2. Increase your knowledge of genetics and hearing loss and comfort in referring to genetic services. View the web-based module on how, why, when to refer for genetic services. (Region4genetics.org)
3. Be prepared to respond to questions families may have about the importance of a genetic consultation for a family who has a child with a permanent hearing loss.
 - a. View the frequently asked questions "FAQs" on the Region 4 website.
 - b. Provide the family with the URL to the FAQs or print out a hard copy for the family to take with them.

Actions for Early Intervention Services Providers

1. At the time of intake for a child with hearing loss:
 - a. Ask the family if they have had a genetic consultation
 - b. give the family a brochure on genetics and hearing loss
 - c. provide the family with contact information for local genetic services
 - d. offer the family information to assist them in asking their physician for a genetic referral¹
 - e. Include a prompt ascertain whether or not genetic referral or services have been offered to the family to your intake form/service plan
2. Increase your knowledge of genetics and hearing loss and comfort in assisting families in obtaining a referral for, or accessing, genetic services. View the web-based module on how, why, when to refer for genetic services. (Region4genetics.org)
3. Be prepared to respond to questions families may have about the importance of a genetic consultation for a family who has a child with a permanent hearing loss.
 - a. View the frequently asked questions "FAQs" on the Region 4 website.
 - b. Provide the family with the URL to the FAQs or print out a hard copy for the family to take with them.

¹ Some third party insurance providers have requirements about who may make the referral in order for the service to be a covered benefit

Acti