

Clinician Comments:

#1 (experienced user)

- Overall really good.
- There is a difference in clarity b/w Cynthia (really clear) then Sue (some crackling up until about minute 25 then very clear ?speaker phone) I had trouble hearing parts but my speaker on my computer is not the greatest either so others may not have this problem
- I think we had also agreed that primary language on demographics page is also required by us (not blue as required by DocSite) as a measure of potential access issue to care, would add that in where you talk about also capturing MRN and ethnicity
- Where you pull up the managed conditions all still say Enrollment and Interval (I think Sally submitted to Julia a while back already to change "Enrollment" to "Intake" but is not changed yet. It may confuse future data entry people when the terminology changes.
- Where you talk about assigning the unique ID, might want to reference the document posted to R4 site that has explicit info if data enterer does not know their state FIPS or center number (I have received at least 1 email about this and was great to be able to just email back with a link to that form that has info for all centers).

#2

- Overall I think it is very useful.
- Cindy's intro seemed a bit long-winded - I wondered if it needed to be very detailed, as presumably the person watching the tutorial already knew the purpose of the IBEM-IS. However, I can also see that the person entering the data may not have any details on the project and would find it useful.
- The audio on Sue's part was not clear, while Cindy's was perfect. There are some portions between minutes 20-24 that occasionally had unclear words. However, the audio was perfect between minutes 25-26. I should qualify this by stating that I watched the video on my cheap laptop, as the computer at work does not allow me to install the required media program on it -- so maybe it was my computer's audio that was bad.
- I did not have problems following the visuals from Sue's desktop. However, they were very small. I wonder if a person taking the tutorial, without ever having seen DocSite, would be able to follow everything.

#3 – inexperienced user

- I think that web-based training is a great idea overall.
- I have not been in the data base so maybe it is that I am not familiar but I feel like we were jumping around a lot during the training. It seemed like it was click here and click this then you can do that. Also the webinar I just watched was blurry so I could not really see what was going on. I did attend the original webinar (same one) a few months ago and remember thinking the same thing.
- It looks as though the database is user friendly - for me it is easier to go in maybe under a training mode and go through it then. BUT I am more of a hands on learner and learn from doing it myself. Not to contradict myself - I do think it is important to be familiar

with the product so when you are on the website you think, oh yeah I remember them going over this I just think there comes a time when you just hear click and click and click (that is for any web training for databases). I also at times find it easier to have something printed so I can read over it and then click and learn as I go. So maybe something like that to follow the webinar would be good.

- I hope this helps. Like I said before I have not played around in the database and that may be part of why my opinion is what it is.

Non- Clinician Comments

- I can't offer any clinical feedback, but from a new user/viewer's perspective, I do think I'd find it helpful.
- I like the fact that someone could have it open side-by-side when entering data into an actual survey, using it as a guide. I think for a new user this would be very helpful until the process becomes familiar.
- My only suggestion, and this may be a non-issue once finished, but I found it cloudy/difficult to view, even at the full-size view. My eyes are horrible, so it may just be me.
- I thought the overall flow and length of the training was good.