

Comprehensive Resources – Handout 3

Educational Objectives					
	Medical Home What is a medical home? What are the benefits? What can I expect?	Working with Physicians What is a parent/professional partnership? What is my role? How do I communicate effectively with my physician?	Care Coordination What is care coordination? What is a care coordination plan?	Parent support resources Where do I go to find parent support resources?	Forms Provides (reproducible) forms and other practical tools such as checklists to assist parents with record keeping etc.
Primer on the Illinois Medical Home Model for Families					
Working with Doctors: A Parent's guide to navigating the health system.					
Family Guide to Michigan's Children's Special Health Care Services Program					

Title	Date	Summary of information/topics covered	Quality	Usability	Comments
Primer on the Illinois Medical home Model for Parents (#17)	Up to date	<ul style="list-style-type: none"> • What is a medical home • What is family-professional partnership • How can Illinois DSCC support parents • What is a care coordination plan? • How to get involved in med home quality improvement team • Elements of “Medical Homeness” • Med home web-based resources 	Mid-High	Mid-High	+Very detailed; seems to cover the right topics +Very friendly conversational tone with examples to illustrate points +Mostly overview but provides some in-depth info +Number of resources and links listed +Filled with great info - Hard to look at – too much info on one page - Difficult to read due to format - key points do not jump out - not enough bullets, white space, graphics, etc. -May be hard if no computer access
Working with Doctors: A Parent's guide to navigating the health system. (#19) Book – hardcopy only PACER center (Parent Advocacy)	2003	<ul style="list-style-type: none"> • How to be an advocate for your child • Communicating with Dr.'s –detailed • Choosing a physician – step by step • Medical Record keeping ideas • Examples of emergency/other forms and where to find them online • Info about PACER Center 	High	High	+ I liked the forward and dedication +Describes medical home from a parent point of view with no jargon, no buzz words +info is very clear, organized, uncluttered, easy to read, key points are clear -helpful in beginning stages of advocacy -Too much white space - Layout lacks effectiveness -8 1/2 X 11 would be better size -a few changes in font and page layout would help -May put some people off because it looks like a kids book
Family Guide to Michigan's Children's Special Health Care Services Program (#21) Manual	2006	This is a comprehensive guide to Children's Special Health Care Services in Michigan. It also includes general info including: <ul style="list-style-type: none"> • What is a medical home? • Building health partnerships • Glossary of commonly used med terms • Reproducible forms • How to create a care notebook 	High	High	+I really like this book, clear and concise, lots of resources, useful information, key points jump out +Info about creating a care notebook is fantastic +Glossary of commonly used medical terms is helpful +Love the use of internet sources and reproducibles +Medical home explanation is very good -Much of the info is Michigan only