

| Title | |
|---|--|
| 1. A Family-Professional Partnership | Page 4 |
| 2. Choosing a Pediatrician | |
| 3. Helping Children with Special Healthcare Needs | |
| 4. What Should Medical Facilities Look Like? | |
| 5. Medical Home Series 2007 (Articles 1-5) | Page 4 |
| 6. A Guide for Parent and Practice "Partners" Working to Build Medical Homes for CSHCN. | Targets providers working with parent partners to implement medical home changes |
| 7. A NEW WAY...A BETTER WAY. The Medical Home Partnership: Building a Home Base for Your Child with Special Health Care Needs | State Specific Brochure See Page 2 |
| 8. Family Brochure: Every Child Deserves a Medical Home | State Specific Brochure See Page 2 |
| 9. Medical Home: Families and Providers Working Together | State Specific Brochure See Page 2 |
| 10. What is a Medical Home: How Can it Help Your Child with Special Needs | State Specific Brochure See Page 2 |
| 11. A Medical Home: Consistent, Knowledgeable, and Comforting Health Care | Not able to locate. May no longer be available. |
| 12. I want my Medical Home: A parent perspective on what a Medical Home means to families. | Presentation: On hold |
| 13. Making Health Care Work For You: Medical Home 101 | Presentation: On hold |
| 14. Family Survey of Medical Home Outcomes | Very long and detailed survey for use by providers to survey parents |
| 15. Texas Medical Home Toolkit for Families | See Page 3 |
| 16. AAP Pediatrician Referral Service | See Page 3 |
| 17. Primer on the Illinois Medical Home Model for Families | See Page 3 |
| 18. Medical Home: A Guide for Minnesota Parents | State Specific Brochure See Page 2 |
| 19. Working with Doctors: A Parent's guide to navigating the health system. | See Page 3 |
| 20. Special Connections Newsletter | This edition is out of date; mostly relevant to families involved in the Minnesota project |
| 21. Family Guide to Michigan's Children's Special Health Care Services Program | See Page 3 |
| 22. Introducing Families to the Illinois Medical Home Model | This is an older version of number 8. |

| Title | Date | Summary of information/topics covered | Quality | Usability | Comments |
|--|------------|---|---------|---------------|---|
| A NEW WAY...A BETTER WAY. The Medical Home Partnership: Building a Home Base for Your Child with Special Health Care Needs (#7) New England SERVE | No date | Basic overview including definitions, what to expect and how to get more info. Topics: <ul style="list-style-type: none"> • How to find a Dr. who gets it • How to get more support from current physician • Where to go to learn more about medical home partnerships in Mass. • What should I expect from my child's medical home? • What is a medical home? | High | Middle | +Straightforward, no jargon +Specific practical tips for MH in the office +Includes checklist for assessing medical home +Comprehensive - Print is small - May have too much information – more than a few key points, readability |
| Family Brochure: Every Child Deserves a Medical Home (#8) Illinois | 2/08 | <ul style="list-style-type: none"> • What is a medical home? • Tips to make appointments work for you • Goals of medical home • Family/professional partnership | High | Mid - High | +Clear and simple +Includes parent and physician quotes +I like in particular the check mark tips +Good use of white space, not too much text - Mentions care plan but does not define - Doesn't explain how to get a med home - Very basic overview - short brochure |
| Medical Home: Families and Providers Working Together (#9) Washington State | 3/03 | <ul style="list-style-type: none"> • What is a medical home • Benefits of a medical home • Tips for building medical home partnership • Family Support Programs in Wash • Washington State Website topics | Mid | Mid- High | +Format is very clear +I like the color scheme and layout w bullets and simplified points + Well organized, simplified but with enough detail + Benefits listed, seems family oriented - No contact info for questions about brochure besides website |
| What is a Medical Home: How Can it Help Your Child with Special Needs (#10) South Carolina | No date | <ul style="list-style-type: none"> • What is a medical home? • Working with your physician to improve care for your child • Why is a medical home important? • Medical home initiatives in S. Carolina • Opportunity to become an advocate | High | Mid | +Become an advocate section includes a tear off and request for family and provider brochures -Print is very small; Very brief |
| Medical Home: A Guide for Minnesota Parents (#18) Minnesota | No date | <ul style="list-style-type: none"> • What is a family-centered partnership? • What is a med home? • What can parents do to create a med home for their child? • What defines CSHCN? • Provides web resources | Mid | Mid- high | +Includes parent quote and practical ideas +Format is clear and simple -Seems like they tried to fit a little bit too much info in a small space -Statement that pediatric care not designed for kids w/special needs should link back to med home |

Type of Resource: Varies

Purpose: To inform/offer tools and guidance

Depth: Beyond an overview

| Title | Date | Summary of information/topics covered | Quality | Usability | Comments |
|--|-------------------|--|-----------------|-----------------|---|
| <p>Texas Medical Home Toolkit for Families (#15)</p> <p>Texas parent to parent Texas medical home WG Texas Health Dept./CSHCN</p> <p>Toolkit</p> | <p>Not listed</p> | <ul style="list-style-type: none"> • What is a medical home? • What are families looking for in a medical home? • Medical home checklist for parents to assess provider? • Existing med home initiatives • How to reach physician training programs • How to become a parent partner • Links to website tools | <p>High</p> | <p>Middle</p> | <p>+ I like Intro - letter written by a parent + I really liked the Texas Medical Home Tool box. + links are still up and running -I liked the checklist - evaluation at the end is a good idea - Geared toward parents interested in system level work – may not be for every parent -too many links, overwhelming - not for parents only -PDF version is very wordy – key points are lost and not enough white space or graphics</p> |
| <p>AAP Pediatrician Referral Service (#16)</p> | <p>Not listed</p> | <p>Resource is a website – phone and address are provided under “contact us”</p> | <p>N/A</p> | <p>High</p> | <p>+ helpful for searching for specialists in their area + several different ways to do search +Easy to use website</p> |
| <p>Primer on the Illinois Medical home Model for Parents (#17)</p> | <p>Up to date</p> | <ul style="list-style-type: none"> • What is a medical home • What is family-professional partnership • How can Illinois DSCC support parents • What is a care coordination plan? • How to get involved in med home quality improvement team • Elements of “Medical Homeness” • Med home web-based resources | <p>Mid-High</p> | <p>Mid-High</p> | <p>+Very detailed; seems to cover the right topics +Very friendly conversational tone with examples to illustrate points +Mostly overview but provides some in depth info +Number of resources and links listed +Filled with great info - Hard to look at – too much info on one page - Difficult to read due to format - key points do not jump out - not enough bullets, white space, graphics, etc. -May be hard if no computer access</p> |
| <p>Working with Doctors: A Parent's guide to navigating the health system. (#19)</p> <p>Book – hardcopy only</p> <p>PACER center (Parent Advocacy)</p> | <p>2003</p> | <ul style="list-style-type: none"> • How to be an advocate for your child • Communicating with Dr.'s –detailed • Choosing a physician – step by step • Medical Record keeping ideas • Examples of emergency/other forms and where to find them online • Info about PACER Center | <p>High</p> | <p>Hlgh</p> | <p>+ I liked the forward and dedication +Describes medical home from a parent point of view with no jargon, no buzz words +info is very clear, organized, uncluttered, easy to read, key points are clear -helpful in beginning stages of advocacy -Too much white space - Layout lacks effectiveness -8 1/2 X 11 would be better size -a few changes in font and page layout would help</p> |
| <p>Family Guide to Michigan's Children's Special Health Care Services Program (#21)</p> <p>Manual</p> | <p>2006</p> | <p>This is a comprehensive guide to Children's Special Health Care Services in Michigan. It also includes general info including:</p> <ul style="list-style-type: none"> • What is a medical home? • Building health partnerships • Glossary of commonly used med terms • Reproducible forms • How to create a care notebook | <p>High</p> | <p>Hlgh</p> | <p>+I really like this book, clear and concise, lots of resources, useful information, key points jump out +Info about creating a care notebook is fantastic +Glossary of commonly used medical terms is helpful +Love the use of internet sources and reproducibles +Medical home explanation is very good -Much of the info is Michigan only</p> |

Type of Resource: Exceptional Parent Articles Purpose: To inform/offer tools and guidance Depth: Beyond an overview

| Title | Date | Summary of information/topics covered | Quality | Usability | Comments |
|--|------|--|---------|-----------|---|
| A Family-Professional Partnership (#1) Exceptional parent magazine article | 2000 | <ul style="list-style-type: none"> Three-part communication log/tool for parents to use for med professionals, schools, caregivers, etc. | Mid | Low-Mid | + includes resources of how parents can monitor their child's health - seemed like too much information, certainly not a resource for every parent |
| Choosing a Pediatrician (#2) Exceptional parent magazine article | 2000 | <ul style="list-style-type: none"> How to choose a pediatrician Includes a rating form to use when choosing a health care provider | Mid | Mid | +includes a survey tool to use to rate the quality of your physician -few details about how to choose a pediatrician, mostly the rating tool only |
| Helping Children with Special Healthcare Needs (#3) Exceptional parent magazine article | 2000 | <ul style="list-style-type: none"> What is a Medical Home Benefits of a medical home Existing Medical Home initiatives | Mid | Mid | +Defines Medical Home in some detail -The writing includes somewhat complicated language -seemed like not enough information, just an overview |
| What Should Medical Facilities Look Like? (#4) Exceptional parent magazine article | 2000 | <ul style="list-style-type: none"> Describes the optimal design and architecture of a medical facility Describes a rating tool that was used to evaluate the medical offices environment | Mid | Mid | +Highlights the importance of design and architecture in a medical office -The writing includes some complicated language -Overview of a research study, may not be practical information for parents |

Type of Resource: Case Study/Family History Purpose: To inform using one family's experience Depth: Beyond an overview

| Title | Date | Summary of topics/information covered | Quality | Usability | Comments |
|---|---------|--|----------|-----------|--|
| Medical Home Series 2007 (#5) Articles 1-6 | 2007-08 | Describes MH including how it works, details, benefits through a case study/history of a family. | Mid-High | Mid-High | +Parents may find the story interesting and learn something from the case history -Not a lot of practical information |